

## TO OUR SERAFINA PATRON & FRIENDS

As we have reopened, we want to let you know what steps we have taken to keep our staff and patrons safe.

### **Associate Training:**

- Ongoing training will take place to ensure all our associates are properly informed of enhanced cleanliness protocol and standards.
- All staff will be required to wear masks.
- Some staff will be wearing gloves.
- Waitstaff will be sanitizing hands in between guests.

### **Restaurant Service:**

- Condiments = salt and pepper will be sanitized after each use. Staff will pour EEOV and vinegar for you.
- Counters, door handles, and other high traffic areas will receive increased cleaning with disinfectant.
- Food runners will deliver food with clean sanitized hand or a new set of gloves.
- Paper menus for now.
- Seating density has been greatly reduced. Outside table are more than 6 feet apart – indoors we are seating only 25%.
- Tables and chairs will be sanitized before seating new guests.

### **Reservations:**

We strongly encourage making reservations. At this time, we are no longer using Open table. You can find our new electronic reservation system by Yelp on our website. Again, we ask you to use the earlier 5:00 – 5:30 pm or later 8:30 pm time slots when you can.

Additionally, we are creating a large “social distance dinner table” with a maximum of 10 guests in our private dining area.

Your well being and that of our staff are our priority. We implemented this enhanced protocol for the benefit of everyone. We will adjust as necessary. If you have any questions, concerns or ideas, please email us directly at [SeraByTheWater@gmail.com](mailto:SeraByTheWater@gmail.com).

Be well! We look forward to seeing you for a much needed beautiful night on the patio with fabulous food and fresh air!

Sincerely,

The Annecca Family and the Entire staff of Serafina